

## **Pricelist**

## Prices subject to seasonal adjustments.

Service	Regular price <sup>a</sup>	Same-day <sup>b</sup>
Regular services:		
Labor hour <sup>1</sup>	\$100.00	\$125.00 <sup>‡</sup>
Inspection - problem specific <sup>3</sup>	\$100.00	\$125.00 <sup>‡</sup>
Fault confirmation (to verify a customer-provided diagnosis)	\$100.00	\$125.00 <sup>‡</sup>
Diagnostic - per hour <sup>1,4</sup>	\$100.00	\$125.00 <sup>‡</sup>
Inspection - basic safety/quick	\$100.00	\$125.00 <sup>‡</sup>
Package services (minimum labor charge, inspection fee, and part pickup charges	do not apply):	
Battery replacement†	\$75.00	\$100.00 <sup>‡</sup>
Oil change - most vehicles†	\$100.00	\$125.00
Air up/flat change - most vehicles‡	\$100.00	\$100.00 <sup>‡</sup>
Gas up - two gallons†‡	\$75.00	\$100.00 <sup>‡</sup>
Jump start‡	\$75.00	\$100.00 <sup>‡</sup>
Non-service charges:		
Service call fee <sup>2</sup>	\$100.00	\$125.00 <sup>‡</sup>
Parts pickup - per retailer/wholesaler stop	\$35.00	\$35.00
Shipping	Varies	Varies
Excess mileage charge - per mile each way <sup>5</sup>	\$3.00 <sup>‡</sup>	\$3.00 <sup>‡</sup>
Waiting <sup>6</sup> - per minute	\$3.00	\$3.00
Missed appointment/late/abandoned vehicle fee	\$100.00	\$125.00 <sup>‡</sup>
Service location problem/permission fee	\$100.00	\$125.00 <sup>‡</sup>

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<sup>&</sup>lt;sup>1</sup>Labor guides are internal documents and labor hours are not the same as clock hours in most cases. We are a flat-price repair service that uses labor hours as guidelines to calculate prices. The final price you pay will always be what is shown on your final receipt.

<sup>&</sup>lt;sup>2</sup>Applies in situations where no labor is performed such as a service call to check a fluid level or listen to a noise or in the event that no other charges are appropriate.

<sup>&</sup>lt;sup>3</sup>Less than a diagnostic, this inspection is used to find vehicle problems that do not require diagnostic instrumentation.

<sup>&</sup>lt;sup>4</sup>In-depth use of diagnostic tools and equipment as well as disassembly to locate hard-to-find problems.

<sup>&</sup>lt;sup>5</sup>Applies when customer is outside service area or when picking up parts that are more than ten miles from the customer. Applies to miles outside service area or ten-mile radius only.

<sup>&</sup>lt;sup>6</sup>Applies when a technician is unable to contact the party responsible for making decisions about a vehicle's repairs as well as other related situations. First ten minutes of waiting are provided at no charge.

<sup>†</sup>Price does not include parts, sales tax, or shop supplies & disposal (3% surcharge).

<sup>‡</sup>Roadside assistance not available. Vehicle must be away from the road.

<sup>&</sup>lt;sup>a</sup>\$100.00 minimum labor charge applies to most appointments

<sup>&</sup>lt;sup>b</sup>\$125.00 minimum labor charge applies to most appointments

<sup>&</sup>lt;sup>†</sup>These fees must be secured by an authorization on your credit or debit card prior to the dispatch of a technician. The authorization will be converted to a charge in the event no service is performed for any reason. Total amounts required to be pre-authorized are handled on a case-by-case basis.